

Terms of Service

Effective Date: 09/01/2025

Welcome to SwiftDoc AI. These Terms of Service (“Terms”) govern your access to and use of the SwiftDoc AI platform and services (“Services”). By creating an account or using our Services, you agree to these Terms. If you do not agree, do not use our Services.

1. Eligibility

You must be at least 18 years old and authorized to act on behalf of a healthcare provider, billing company, or organization to use SwiftDoc AI. By using the platform, you confirm you have the legal authority to enter into this agreement.

2. Services Provided

SwiftDoc AI offers HIPAA-compliant AI tools that assist in generating:

- Appeal letters
- Letters of medical necessity
- Operative reports
- Custom Prompted Requests

Our Services are intended for healthcare providers, staff, and medical billers. SwiftDoc AI does not provide medical, legal, or financial advice. All documents generated should be reviewed and approved by licensed professionals before submission.

3. User Responsibilities

By using SwiftDoc AI, you agree to:

- Provide accurate account and billing information.
- Maintain the confidentiality of your login credentials.
- Use the Services in compliance with all applicable laws, HIPAA, and professional standards.

- Ensure that PHI or other sensitive data uploaded is submitted only by authorized personnel.
- Review all AI-generated documents for accuracy before use.

You are responsible for all activity under your account.

4. HIPAA Compliance

SwiftDoc AI is HIPAA-compliant and provides safeguards to protect PHI. As a healthcare provider or billing entity, you remain the Covered Entity responsible for compliance under HIPAA. SwiftDoc AI acts as your Business Associate, and a Business Associate Agreement (BAA) will be made available upon request.

5. Payment and Subscription

- Some Services may require a subscription or payment.
 - You agree to pay all fees associated with your account as described at the time of purchase.
 - Payments are non-refundable unless required by law.
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6. Intellectual Property

All software, technology, text, graphics, logos, and other materials provided by SwiftDoc AI are the property of SwiftDoc AI and are protected by intellectual property laws. You may not copy, modify, distribute, or reverse-engineer our Services.

You retain ownership of your data and documents uploaded to the platform. SwiftDoc AI does not claim ownership of your content.

7. Prohibited Uses

You may not use our Services to:

- Violate laws, regulations, or HIPAA requirements.
- Upload false, misleading, or fraudulent information.
- Attempt to gain unauthorized access to our systems.
- Resell, sublicense, or misuse the Services in ways not intended.

8. Disclaimers

SwiftDoc AI provides Services “as is” and “as available.” We do not guarantee that generated documents are free of errors, or that Services will be uninterrupted. All outputs must be reviewed by qualified professionals prior to use.

9. Limitation of Liability

To the maximum extent permitted by law, SwiftDoc AI shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including loss of data, revenue, or business, arising from your use of our Services.

Our total liability for any claim related to these Terms or the Services will not exceed the amount you paid to use the Services in the 12 months prior to the claim.

10. Termination

We may suspend or terminate your account if you violate these Terms, misuse the Services, or engage in unlawful activity. You may also close your account at any time by contacting us.

11. Governing Law

These Terms are governed by the laws of the State of Wyoming, without regard to conflict of law principles. Any disputes shall be resolved in the courts of Wyoming.

12. Changes to Terms

We may update these Terms from time to time. The updated version will be posted on our website with the “Effective Date.” Continued use of the Services after changes indicates your acceptance.

13. Contact Us

If you have questions about these Terms, please contact us via the website contact form.